

IPsmartSuite for Healthcare

*An Intuitive and Familiar
Enhanced Icon-Oriented
Telephony Desktop Experience*

Not just smart...IPsmart!



IPsmartSuite Healthcare — Experience Benefits

Personalized Telephony Desktop Experience

Experience a unique look and feel to your phone based on where it is located and who is using it.

Different icons are included on your reception area phone, doctor phones and nurse phones. Your new desktop experience is smart, cool looking and completely functional.

Patient Management

Manage patient information, set-up appointments and generate reminder calls by specific dates and times. Generate personalized messages to enhance your patients' experience

Patient Billing Codes

Track and manage your billing activities per patient, including office visits, tests, immunizations, medications and other procedures.

Emergency Management

Be informed about emergencies as soon as they happen by receiving alerts at your desk or on your cell phone as soon as an emergency call is placed from any of your Cisco UC500 phones to a 911 emergency number .

Patient Education

Display images and information, along with matching text or audio, on your reception area phone for the benefits of your patients and visitors. Notify patients of new medical alerts, provide safety tips, promote new procedures or feature doctor profiles.

Weather

Obtain real-time weather forecasts to track storms and help make decisions on closing early for employee safety.

Dial Out

Deliver audio and text to speech messages to patient and employee phone lists. Use this to announce inclement weather closures, special fundraising or lecture events, holiday wishes or medical alerts.

Internal call Coverage

Keep up-to date on staff availability throughout the day. "Away" status can be set for short periods (at lunch or in a meeting), or for extended time periods (vacations, medical leave). You will be notified of their status as soon as you try to call them.

Call recording

Never miss an important call or meeting again. Record conversations for transcriptions, training, legal purposes, safety or just to capture critical information.

Calls can be recorded all the time or on-demand, capturing the conversation from the beginning no matter when recording is initiated.

Messaging

Keep your staff informed throughout the day with messaging. Personalized messages can be sent to an individual or a group, and can be real-time or scheduled. Inform your staff about emergency situations, waiting patients, deliveries, task deadlines or even free donuts in the kitchen.

Monitor Productivity

Send alerts to specified phones when staff dial monitored phone numbers or pay services.



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