

IPsmartSuite for Legal

*An Intuitive and Familiar
Enhanced Icon-Oriented
Telephony Desktop Experience*

Not just smart...IPsmart!



IPsmartSuite Legal — Experience Benefits

Personalized Telephony Desktop Experience

Experience a unique look and feel to your phone based on where it is located and who is using it.

Different icons are included on your reception area phone, attorney phones and administrative phones. Your new desktop experience is smart, cool looking and completely functional.

Client Management

Manage client information, set-up appointments and generate reminder calls by specific dates and times. Generate personalized messages to enhance your clients' experience

Client Billing Codes

Track and manage your billing activities per client including office meetings, phone conversations, document preparation, 3rd party expert billing and other legal services.

Emergency Management

Be informed about emergencies as soon as they happen by receiving alerts on your IP phone or on your cell phone as soon as an emergency call is placed from any of your Cisco UC500 phones to a 911 emergency number .

Client Education (Album)

Display images and information, along with matching text or audio, on your reception area phone for the benefits of your clients and visitors. Notify clients of new office procedures, provide identity protection tips, promote new services or feature lawyer profiles.

Weather

Obtain real-time weather forecasts to track storms and help make decisions on closing early for employee safety.

Dial Out

Deliver audio and text to speech messages to client and employee phone lists. Use this to announce inclement weather closures, lecture events, or even holiday wishes.

Internal call Coverage

Keep up-to date on staff availability throughout the day. "Away" status can be set for short periods (at lunch or in a meeting), or for extended time periods (vacations, medical leave). You will be notified of their status as soon as you try to call them.

Call recording

Never miss an important call or meeting again. Record conversations for transcriptions, training, legal purposes, safety or just to capture critical information. Calls can be recorded all the time or on-demand, capturing the conversation from the beginning no matter when recording is initiated.

Messaging

Keep your staff informed throughout the day with messaging. Personalized messages can be sent to an individual or a group, and can be real-time or scheduled. Inform your staff about deliveries, important meetings, task deadlines or even free donuts in the kitchen.

Monitor Productivity

Send alerts to specified phones when staff dial monitored phone numbers such as long distance or International numbers or pay services.



10400 Viking Drive, Suite 220, Eden Prairie, MN 55344
(952) 893- 2030 or 1- 877- PNWORKS
www.phenomenalnetworks.com

