

Overview

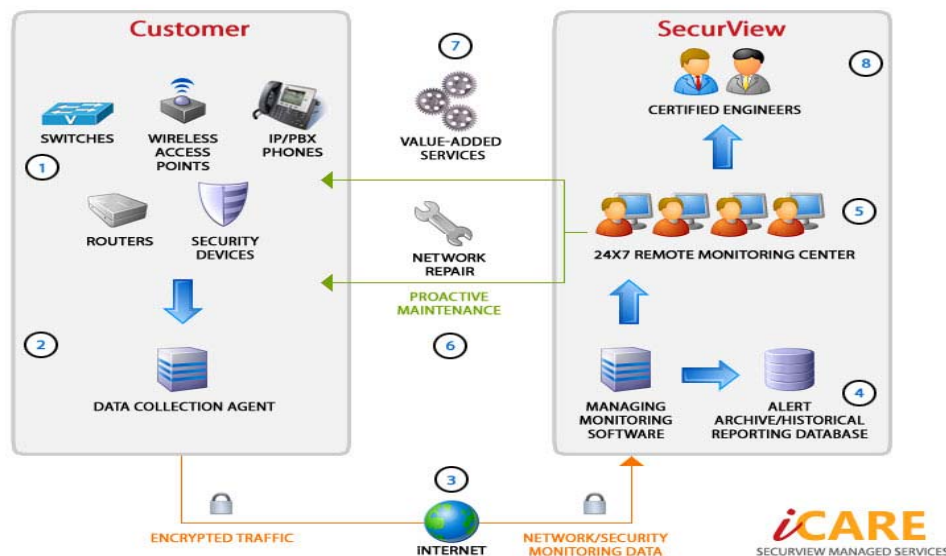
Companies today typically deploy complex network technology to conduct their business in a secure and productive manner. Firewalls still remain the first line of defense and key components for every organization to manage security for their network. However, firewalls alone do not ensure total security of corporate assets. SecurView managed firewall service, offered through Phenomenal Networks, is designed to provide a flexible managed security service that protects critical assets across networks, hosts, applications and databases. SecurView has multiple Security Operation Centers globally and all these services are delivered via a SaaS model, and managed locally, by your trusted technology partner, Phenomenal Networks. SecurView and Phenomenal Networks simply create a secure and encrypted VPN tunnel and your network can be on-line and monitored by certified Cisco engineers in no time at all.

SecurView managed firewall service provides 24x7x365 monitoring or management of firewalls and other network devices. You can easily leverage our proven security infrastructure and augment your internal IT resources. SecurView's security services are designed to meet the unique requirements of any size organization. In addition, reduce risk and compliance issues, deploy staff on business needs, and view all of the network details via your own customizable portal.

Key Features

- Configuration Management for Standalone and Failover Firewalls
- Comprehensive Firewall Event Monitoring 24x7x365
- Availability Monitoring of Firewall Interfaces
- Performance Monitoring for Memory, Disk Space, Interface Utilization
- Firewall Log Data Archival for forensics
- Maintenance including patch, releases, upgrades
- Policy Administration which includes rule set updates & Validation, Log reviews
- On Demand and Periodic Reporting for Firewall events
- Quarterly Security Posture Review
- Fault Analysis and Dynamic Threat Mitigation
- Incident and Problem Management
- Customized Portal for every Customer

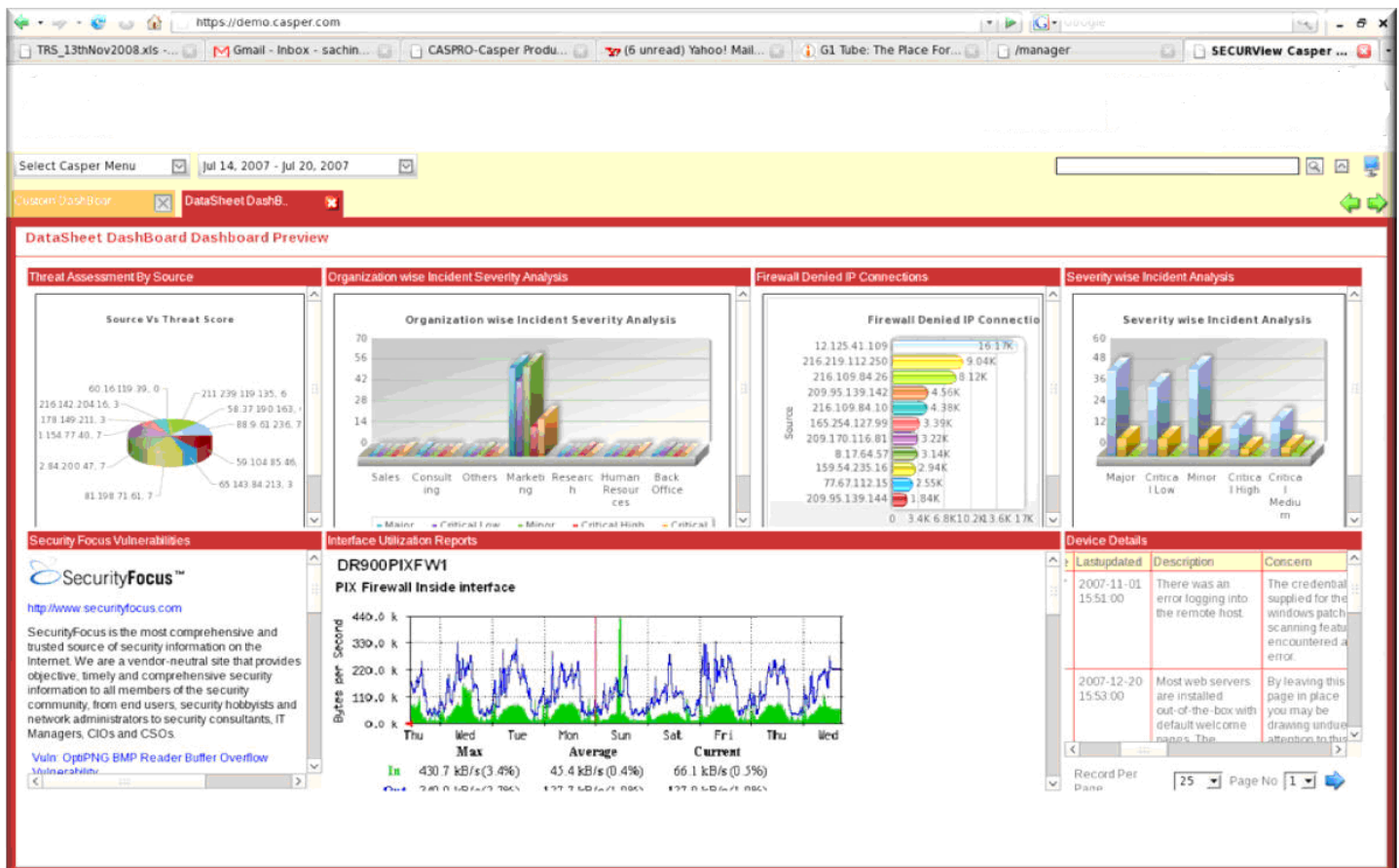
How Does iCARE Remote Monitoring Service work? Powered by CASPER



Customer Portal Features

Phenomenal Networks' customers can now have access to a secure, web based portal that allows users to manage all their information technology services by bringing all the processes required to accomplish this under one roof. The portal is highly customizable allowing role based administration to be tailored to meet needs of particular user, in a particular department, within a particular domain. Key Portal features include:

- Custom Dashboards for Analyst, Engineers and Senior Management
- On Demand Reporting
- Historic Data reporting on a weekly, monthly and Quarterly basis
- Incident Workflows and Templates
- Context Based Communication Center to interact with 24x7 support Engineers
- Context Based Security Searches from Portal
- Global Trends with Latest Threats and Vulnerabilities
- Intelligent Tagging and Rating of information for future references
- Device Inventory with Hardware and Software support information



Global Threat Dashboard



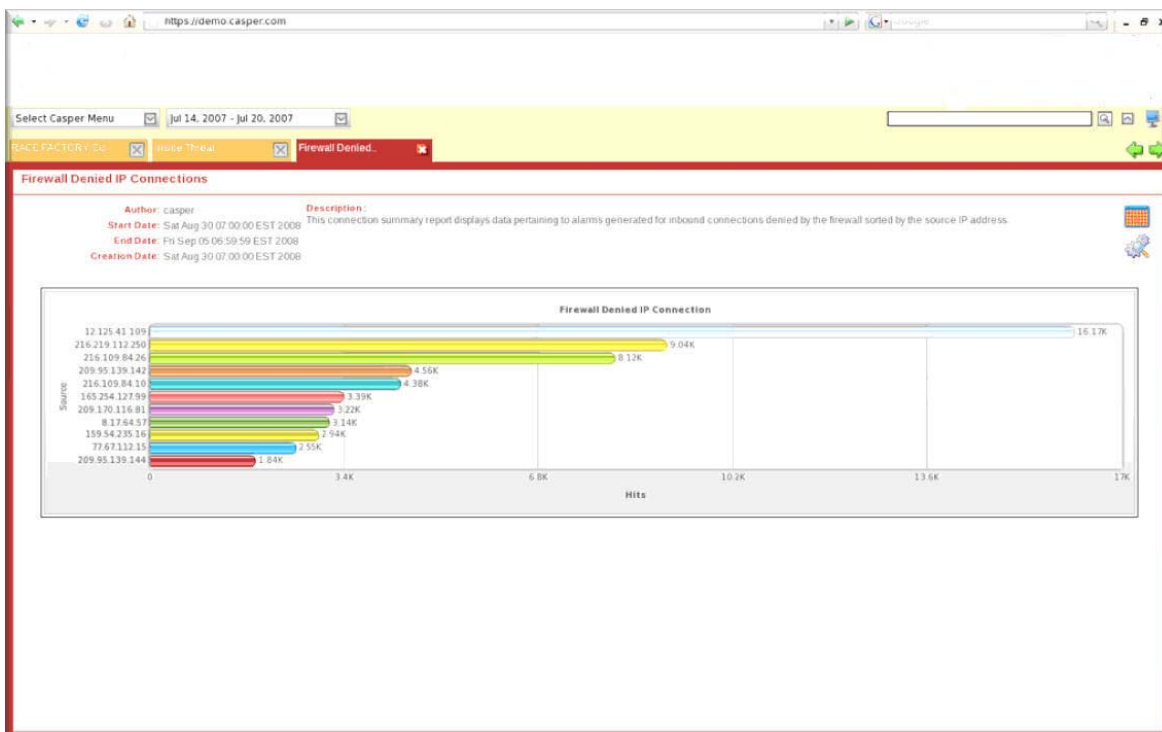
Incidents by Severity



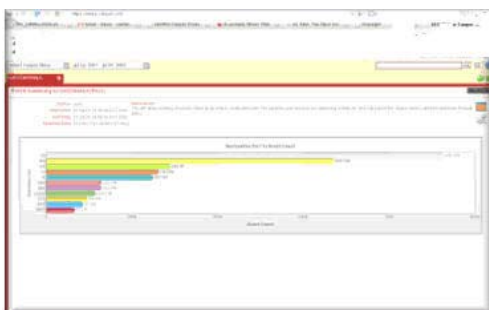
Threat Assessment by Source



Denied Connections



Top Events by Destination Ports



Performance and Availability



Communications Center

